

Fifteen years of **changing** the way we face disfigurement.



Nothing less than a revolution in thinking is required.

Changing Faces will take the lead.



JANEY AIREY

A message from the Founder and Chief Executive

When I set up *Changing Faces* 15 years ago, the fact that disfigurement posed many emotional and social problems was hardly acknowledged. Disfigurement was still perceived as one of the worst things that could happen to you – and surgery was virtually your only hope.

The idea that psycho-social interventions could help to tackle those problems and enhance your quality of life was unheard of. And as for seeking to create an inclusive society – I was frequently told, 'It'll never happen, James'.

With the backing of a junior academic, a few research studies, an eminent US social anthropologist and a group of intrepid Trustees, and trusting my own reflections on living with a disfigurement for 20 years, I set out to prove the doubters wrong...

I was not at all surprised that so many people contacted the charity in the months after its launch seeking help to come to terms with their unusual appearance and advice on handling the looks of horror or pity or the endless staring and unkind remarks.

Today, I am proud to say that our comprehensive package of interventions (see page six for more on our FACES model) has been proven to work. Lots of people with disfigurements and their families have learned to live confidently and have high expectations of their futures.

Having blazed the trail, our work is now starting to be replicated in the NHS. Some GPs and hospital specialties are making this much-needed psycho-social support routinely available. And, encouragingly, schools and workplaces are now legally obliged to ensure that people do not encounter discrimination. This is due in large part to *Changing Faces'* successful campaign for disfigurement to be included under the Disability Discrimination Act 1995.

But, despite this progress, it is still by no means automatic for people either here in Britain or around the world to receive such support or fair treatment. It needs to be. Even after 15 years of work, the global culture remains distinctly unfriendly towards people with disfigurements. Negativity, stigma, ignorance and sometimes blatant discrimination persist.

Nothing less than a revolution in thinking is required. *Changing Faces* will take the lead once more. We will argue that everyone's face should be accorded equal value. Whether the face has a patchwork quilt of scars – like mine – or has a birthmark, a missing eye, is asymmetrical or paralysed, a young or an old face. Every face matters.

Please help us as much as you can. Thank you very much.

James Partridge OBE, DSc (Hon), FRCSEd (Hon)

There are at least 400,000 people in the UK who have disfigurements to their face, hands or body from many different causes.

Surgery and other medical interventions can sometimes make a disfigurement less conspicuous but rarely can it be removed completely.



PIERS ALLARDICE

A message from our Chairman

I want to pay tribute to our many donors – everyone who has given their time, their skills and their money. Thank you so very much.

Since January when I took over as Chairman of *Changing Faces*, I've met many people who have benefited from the charity's help and I have been enormously impressed by what James and the team have achieved over the past 15 years. I am also aware of just how great the challenge of disfigurement is, not just for the individual but for society as a whole.

This Review focuses on our key activities from July 2006 – June 2007 and shows how our Catalyst for Change strategy (described in more detail overleaf) is starting to bear fruit. The growing demand for our training courses for health and social care professionals is encouraging and, through the efforts of our UK Network Officers in Wales, Scotland and Northern Ireland, teachers and employers are also becoming more aware of the benefits of our approach.

Our Young People's Council has also become a Catalyst for Change in its own right. The members deserve particular acknowledgment for their efforts in helping us to launch www.iface.org.uk and to reach out to thousands of young people – with or without disfigurements – across the world.

It has been a strong year for the charity and I want to thank Stephen Woodford, my predecessor, for handing it on in such good shape. I would also like to thank all the staff, my fellow Trustees, our Chief Executive and our many friends for their commitment, creativity and professionalism.

Most especially, I want to pay tribute to our many donors – everyone who has given their time, their skills and their money to *Changing Faces*. Thank you so very much – I hope you will see that we have been using your gifts with great care, innovation and purpose.

I am excited at the prospect of leading *Changing Faces* into the future. As James says, we have much to do and I am determined to ensure that we have the resources to do it.

Please contact me if you can help in any way. Thank you.

J W Anthony Cann

Chairman of the Trustees of *Changing Faces*

Lisa

The right hand side of my face stopped working when I was six years old without any explanation. I had operations throughout my teens which helped me to get some movement back but there was no one to help me cope with the bullying at school or the way I felt about my appearance.



Changing Faces as a Catalyst for Change in people's lives.

The sensitive and practical support offered by our **Individuals Programme** can facilitate real change in the way that children, young people, families and adults with disfigurements feel about their appearance and interact with other people. Empowered through our one-to-one counselling, workshops and family days, school-based support and self-help guides, our clients can, in turn, become catalysts, positively influencing the thoughts and actions of those they meet.

Changing Faces' Catalyst for Change Strategy. Catalyst n. Substance facilitating change without itself undergoing change.

3

Victoria

If programme makers had the courage to take the plunge and be more imaginative in terms of casting and in writing characters, seeing people with unusual faces would become a regular thing and not extraordinary or frightening at all.



Changing Faces as a Catalyst for Change in society.

Our **Society Programme** acts as a catalyst to shift the public's awareness, understanding and behaviour towards people with disfigurements by producing challenging, ground-breaking advertising campaigns and literature. We also push for balanced reporting in the media and lobby opinion leaders and the government to redress the balance of negative portrayals of disfigurement in British culture. We want everyone to know that people with disfigurements can lead successful lives and everyone to meet someone who has a disfigurement confidently, without awkwardness or prejudice.

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Adam

School sucked. There was this big group of boys and, yeah, there were some very tricky situations. But the teachers just told me to smile at them and say hello. It was, like, clouds and marshmallows advice. No-one really cared.



Changing Faces as a Catalyst for Change in health and social care, education and in the workplace.

Our **Professionals Programme** works to transform awareness about the psycho-social needs of individuals with disfigurements and equip health and social care professionals, teachers and employers with the knowledge and skills to manage them. Professionals themselves can then act as catalysts to ensure that every hospital and clinic, school and workplace has effective policies and procedures in place and every pupil, employee or patient can receive support and advice in their local area.



Lesley Lambeth receives her Catalyst for Change Award from James Partridge, Anthony Cann and Alastair Camp from Barclays which sponsored the event.

Catalyst for Change Awards

The winners of our first Catalyst for Change Awards were honoured on 3rd May 2007 at our 15th Anniversary Reception in London. The Awards recognised individuals, organisations and services that have made a huge impact in the way that disfigurement is addressed in health, education, employment and society.

Education & Schools Award

Lesley Lambeth, Family Support Worker, Lister Community Secondary School

Lesley coached pupils with disfigurements using our strategies. She also ensured that other staff members became more aware of the issues and had the skills to tackle them by arranging for the charity to offer specialist training.

Health & Social Care Award

Outlook Disfigurement Support Unit, Frenchay Hospital, Bristol

A pioneer of psycho-social interventions for people with disfigurements as a routine part of health and social care within the NHS, the unit is regarded as a highly effective model for other NHS departments.

Society Awards

WCERS

The creative force behind our two ground-breaking awareness campaigns, WCERS helped us to equip the public with strategies to act more confidently when meeting someone with a disfigurement.

15th Anniversary Individual Award

Michelle Syms

Michelle was just 13 when she attended her first workshop at *Changing Faces* after sustaining burns at a Halloween party. Now 29, married and an ICU nurse specialist, she has also spoken at our workshops, helped us to raise £140,000 in GMTV's 1997 Get Up and Give Appeal, talked about growing up with a disfigurement to the media, and was one of the faces of our 2005 awareness campaign.

She has not only raised the profile of the charity but through her willingness to go public, she has shown thousands of people just how possible it is to lead a successful life with a disfigurement.



Michelle Syms after winning her award.



The right hand side of my face stopped working when I was six years old without any explanation. I had operations throughout my teens which helped me to get some movement back but there was no one to help me cope with the bullying at school or the way I felt about my appearance.

I got through school as best I could and then I became a nanny. I loved my job but found it easier to hide myself away from the world, from people and from relationships. I just kept

thinking, there has to be more to life than this because, if not, I don't want to be here. This thought really scared me.

It was then that I discovered Changing Faces. I went to a workshop. I met other people who had disfigurements which helped me to realise I wasn't alone. I was able to talk to a counsellor who really understood how I was feeling. She showed me how to deal with other people's reactions and I slowly began to gain confidence in myself.

I'd always wanted to travel so I took the plunge and headed to Australia. Since then I've visited more than 50 countries in five continents. Travelling has given me so much confidence and now I love meeting new people. I spend half the year travelling and the other half running a youth hostel in Cornwall. I'm finally living the life I always wanted to lead.' *Lisa Woolley, 39*

The Individuals Programme. In 2006-2007, our counsellors and psychologists in the Adult Service and the Children & Young People's Service were contacted by 2,460 families, young people and adults with disfigurements, support groups and professionals either for the first time or for further support and advice.

Our School Specialist also visited 22 primary and secondary schools around the UK to provide support and information.

It is clearly evident to both Services that the huge social pressure which exists around appearance is having a marked impact on our clients. We are working harder than ever to help people understand their experience within today's extremely challenging social context.

New resources

A number of our self-help resources are now available to download from the website, free of charge. One mother said that she could have 'kissed the person who wrote our Guides for Parents', whilst another supporter got in touch after reading our new Guide to Intimacy and

Relationships to say, 'The only question I wanted answered was, 'Can I have a relationship?' The answer you gave set me up for life.'

Innovations and best practice

We've implemented new measures for monitoring the effectiveness of our services and recent feedback has shown that offering people a range of interventions is the most helpful way of enabling them to live successfully with a disfigurement.

A number of clients will also be involved in trials of a new computer-based clinical intervention which has been developed by a researcher at the University of the West of England thanks to funding from the *Changing Faces* Research Fund.

We ran ten workshops this year, including:

Two *Schools* workshops in Nottingham and London to equip children with something to say about their appearance and ways to handle staring, questions and teasing at secondary school.

A new *Music & Drama* day in Birmingham for children aged 8-12 years, to improve communication and teamwork skills and creative thinking.

Talking about Difference – a new series of Saturday workshops in London for parents of very young children to help them handle other people's reactions.

A new *Social Skills* workshop for 11-13-year-olds in London to build confidence about meeting new people and making friends.

Three *Reach Out with Assertiveness* workshops and follow up days for adults in London and Cambridge to explore how assertiveness and communication skills can enhance social interactions.

A new *Beauty: Inside & Out* workshop which included make up sessions, style advisers and massage to help women explore and develop confidence around their appearance.

An *Intimacy* workshop in Manchester for adults to address concerns about meeting a new partner, rejection and getting physically close to someone.

Our proven approach to helping people with any condition which causes disfigurement involves:

- F**inding out. Gaining realistic information about their condition and its treatment
- A**ttitude-building. Developing a positive set of beliefs about their future
- C**ounselling. Receiving emotional support face-to-face, by email or on the phone
- E**xchanging. Sharing experiences with others in similar situations
- S**ocial skills training. Learning new strategies for handling other people's reactions.



Building disfigurement confidence online

'www.iface.org.uk is going to make people think differently about disfigurement worldwide!'

Changing Faces' ability to reach out to 11-21-year-olds with disfigurements and their peers has been transformed with the launch of www.iface.org.uk in April 2007.

Many young people with disfigurements have low self-esteem and self-confidence and feel very lonely. But they also find it difficult to articulate these feelings and tend not to wear their need for support 'on their sleeve'. The Children & Young People's Service and the Young People's Council (YPC) worked together to find a new way to reach out to young people and offer support as well as raising awareness of their experience amongst their peers and adults.

www.iface.org.uk is divided into six main topic areas: health, school, out and about, careers, families and relationships. Within these areas young people can share experiences, swap tips on the discussion forums and access professional advice from the charity.

The YPC were involved throughout the project. They decided on the design and content and provided personal stories and photographs. Some members also trained as 'Superusers' and now take it in turns to monitor and contribute to the site.

Already, the site has 52 registered users. Statistics for June 2007 showed:

- 1,200 visitors to the site visiting 10 pages on average per visit
- 236 regular returning visitors
- 100 core users who have visited the site at least six times
- 70 people visiting the site once a day.

www.iface.org.uk also had the thumbs up from Third Sector magazine who rated it 17 out of 20 and its launch made the news headlines on BBC South East.



BY KIND PERMISSION OF THE BIRD FAMILY

On hospitals: 'I've had years to get used to having neurofibromatosis. I've had 24 operations and I know the routine now – sit around for ages, have the operation, wake up, eat pizza, throw up and go home.

There are times when I'm in hospital when it would be good to be able to vent my frustration – a bit like the pre-fight support that boxers get to release their anxiety and aggression – so they're focused in the ring. It would be great if the doctors and nurses on the ward could help you get to a place where you feel comfortable with yourself and have the confidence to walk down the street again.'

On school: 'Secondary school was all about how you looked, what you were wearing – and of course, the hormones were kicking in. My parents talked to the school and were reassured that everything would be fine. It wasn't. School sucked. There was this big group of boys and yeah, there were some very tricky situations. But the teachers just told me to smile at them and say 'hello'. It was, like, clouds and marshmallows advice. No-one really cared.

What I needed the teachers to do was to really get to grips with the issue, to understand what was going on and why it was happening. Then I needed them to actually get some backbone, set some boundaries and take some positive action. Even giving those guys a detention would have helped.'

On work: 'I've just graduated from Brighton University with a 2:2 in business management. I'm working for a year with my local church as their student liaison officer.

I know it takes some people longer than others to get used to me and I'm also aware that people often associate disfigurement with stupidity. Obviously I'm not a stupid bloke but it's going to take a few people who have disfigurements to get out there and kick some ass in the workplace before we can prove this point.'

Adam Pearson, 22



The Professionals Programme. *Changing Faces* is now recognised as an expert in the delivery of psycho-social interventions for people with disfigurements and increasing numbers of professionals are seeking training and advice.

Health and Social Care

In 2006-2007 we ran ten courses across the UK attended by 207 consultants, clinical nurse specialists, registrars, nursing sisters, occupational therapists, physios, speech and language therapists and counsellors.

We gave key note speeches at conferences in the UK and around the world, and contributed papers to *Dermatological Nursing*, *Journal of*

Wound Care and the *Training Journal* – engaging thousands more health and social care professionals.

We are confident that some hospital departments now have the skills to understand and address the needs of their patients within their own settings.

Significant progress has also been made at policy level:

Burns

We have worked closely with the National Burn Care Group to define the standards of delivery of psycho-social support as part of their aim to reconfigure burn care in the UK.

In light of our evidence to the London and South East Consortium for Burns, health care commissioners will now review the health care pathway for individuals with burns in London and the South East to ensure that it includes psycho-social provision.

We have been invited to join the Complex Burns Managed Clinical Network in Scotland.

Face transplantation

Changing Faces' key contributions to the face transplants debate and our continued dialogue with the Royal College of Surgeons on this issue, led to their second Report being published in November 2006. This followed a decision by the Ethics Committee of the Royal Free Hospital, London, to give Mr Peter Butler's team the go-ahead to begin the selection procedure for potential candidates. We strongly backed the recommendations set out in the Report which included 15 preconditions that should be met before a face transplant is undertaken.

Cosmetic surgery regulation

Through our involvement on national Working Parties for the regulation of cosmetic surgery and the subsequent Department of Health Steering Group, *Changing Faces* has been arguing for much tighter regulation of the industry to protect prospective patients/consumers. In particular we are pushing for improved accreditation of cosmetic surgeons, better and more independent advice for prospective patients/consumers and more realistic advertising.

Each year:

- 2,000 children are born with birthmarks and 700 with cleft lips and/or palates
- 40,000 people are treated for burns and scalds, of whom 13,000 are admitted to hospital with severe burns; 50% are under 16
- Thousands of people have scars following accidents, dog bites, violence and acts of terrorism
- Cancer of the skin, head, neck, throat and mouth are increasingly common – with approximately 40,000 operations performed by the NHS
- Skin conditions like acne, eczema, psoriasis and vitiligo affect thousands.

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Education

A child's social experience at school has a massive impact on their potential to achieve academically, yet our work with teachers has been frustrated by a failure to secure sufficient funding. However, our new part-time Education Adviser has made positive inroads into education policy through the think-tank DEMOS, and has published several articles in *Early Years Update*, the *Welsh Teachers' Union* magazine and *SecEd*.

Employment

Competition from other providers of disability and diversity training meant a challenging start to 2006-2007 despite the new duty on public sector employers to produce disability equality schemes. Yet our work with the Metropolitan Police and other organisations, including the British Red Cross, continues to show the value of our training. In May 2007 we won an important training contract with Credit Suisse to develop a one hour awareness programme for their customer-facing staff which is currently being rolled out to approximately 2,000 staff in Switzerland.

UK Network

During the past year, our pilot UK Network project has taken shape and we now have Officers in Wales, Scotland and, since June 2007, in Northern Ireland.

The Officers both provide information and direct individuals and families to local sources of support, or to our counsellors in London. They have also been helping *Changing Faces* to build a picture of the services and care provision already in existence in these countries.

Thanks to the efforts of the Officers, we have received significant interest in our work from many health professionals in Scotland and Wales, and training courses in Glasgow and Cardiff are due to take place in the autumn.



'We're challenging attitudes whether institutionalised attitudes or very personalised attitudes...' Suzanne Millstone, Henrietta Spalding and Cathy Wheatley from the Professionals Programme were interviewed for the *Training Journal* in May 2007.



Jan Wright, Henrietta Spalding and James Partridge are joined by key clinicians and supporters at the launch of *Changing Faces* Northern Ireland in Belfast.

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'Recently there have been some very successful documentaries where the programme makers have avoided stereotyping and tragedising our lives. Much of this is down to the way that Changing Faces works with programme makers to make them think more carefully about the impact their programmes have on how we are viewed by society.

Yet we are still largely absent from mainstream TV and this absence continues to perpetuate the idea that we are different or abnormal.

Programme makers should be capitalising on the fact that we are memorable and that people are interested in how we lead our lives. It's been two years since I was last on TV, but I still get people stopping me in the street and wanting to chat. After I took part in *The Human Face* in 2000, I had a letter from a parent whose young daughter had a disfigurement. She said, 'I'd love to see you have your own programme. You portray such a positive view of disfigurement'. And every time James Partridge goes on television, the reaction is fantastic. He should have his own chat show!

If programme makers had the courage to take the plunge and be more imaginative in terms of casting and in writing characters, seeing people with unusual faces could just become a regular thing and not extraordinary or frightening at all. But the impact this would have on how we are viewed and treated by society would be extraordinary!

Imagine if a character in a soap opera was played by an actor with a disfigurement. I'm certain that gradually no one would see that character as 'Rita, the character with the disfigurement', but as Rita, the nurse in *Casualty*'.

At this stage though, I'd be thrilled if you saw an extra with a disfigurement propping up the bar in the *Rovers Return*! *Victoria Wright, 28*



The Society Programme. We live in a culture which prizes 'good looks', implying they lead to success, fulfilment and happiness. In such a culture, people with disfigurements, who are perceived as 'not good-looking', are believed to have less chance of success and happiness – a myth which is also perpetuated by the media.

Profile and portrayals

Achieving informed media coverage which promotes the message that it is possible to lead a successful life with a disfigurement with the right support and social climate forms a large part of our work. Our investment in a new Press Officer in February 2007 has already paid off with close to 100 articles, interviews and features in print, online and broadcast media across the UK and internationally – including *The Guardian*, *The Times*, BBC Radio 4 – Midweek, *Daily Mirror*, *Real People* magazine, *Media Magazine*, *Male Health*, *The Mail on Sunday*, *This Morning*, *Scotland on Sunday*, the *Financial Times* magazine and BBC Radio 2 *The Jeremy Vine Show*.

This work is greatly enhanced by our media volunteers, who, having benefited from our support, now share their experiences to encourage and inspire others. Our innovative media volunteering scheme was publicly recognised when we were asked to speak at a major Charity Communications Conference in May 2007 about the 'use and abuse of case studies' in the media.

During the summer of 2006 we worked with the Young People's Council on early concepts for an advertising campaign aimed at changing the way young people face disfigurement but, after considerable consultation, we decided to focus on the development of a new campaign to reach all sections of society in 2008.

The Campaigns & Communications Team were also involved in the development of www.iface.org.uk, in particular pushing for some strong images on the site. For many young people who have disfigurements, it will be the first time that they have seen themselves represented as a group who hang out with friends, who wear make up and glamorous clothes – who look happy and confident – thereby challenging perceptions that people with disfigurements are tragic victims.



Influencing policy

Careful work by the Campaigns & Communications Team also means that *Changing Faces* is now seen by the media as the main organisation in the UK representing the interests of people who have disfigurements, particularly on issues such as face transplantation and cosmetic surgery.

Following the success of our own advertising campaigns, we were consulted by the Department of Work and Pensions about a new series of adverts for employers which are coming out in the autumn and will feature someone who has a disfigurement.

We were also consulted by the Government for its Images of Disability project which looks at how advertisers can 'mainstream' people with disabilities.

Changing behaviours

Part of our work enables the general public to handle meeting someone who has a disfigurement in a more positive way. In February 2007, we brought out a groundbreaking new leaflet with practical tips for everyone on handling every day encounters including: Don't know where to look? Look someone in the eye. If this is hard at first, look at the bridge of their nose – it has the same effect.



'One negative look or comment can change the course of my day from having a great one to having a self-conscious one so it's a really big thing for me that people are able to look me in the eye as it gives me confidence.' Lisa, the 'face' of our new leaflet.

Governance & Funding

Following the expansion of our Operational Support team in the last year, all our policies have been reviewed and processes streamlined to ensure tight administration and highly efficient financial management of the charity.

We have been delighted by the generosity of a huge number of individuals and institutions throughout the past year – their passion for what we are doing is so important and their letters are very moving.

Although the total of private donations is a little down (due to a superb legacy in the previous year), the total of £123,032 is still a staggering sum. Our 2006 London Marathon team raised over £10,000, a knitting group sent in £1,345 and there were gifts from golf clubs, university rags, mayors, Soroptimists, art groups and a farmers' club.

In October 2006, we raised £76,528 (net c. £55,000) at our very first Gala Dinner at the Bloomsbury Ballroom in London. Rory Bremner wowed the guests with an outrageously funny 'changing faces' performance and Kirstie Allsopp, together with her father, Lord Hindlip, encouraged some incredible bids during the 'auction of experiences'.

As ever, donations from charitable trusts and foundations amounted to nearly 70% of our total income – and we'd like to record special thanks to the Garfield Weston Foundation and the Geoff and Fiona Squire Foundation for their outstanding gifts.

These fund-raising highlights cannot mask the fact that, with a tiny fund-raising team, led by the CEO, we continue to be under-funded. Over the next year, *Changing Faces* intends to invest in a stronger fund-raising team to underpin the charity – and we began this process by appointing a new Public Fund-raising Co-ordinator in February 2007.

Fund-raising priorities for 2007-2008 and beyond

Changing Faces has many significant projects, some existing, some new, for which we seek donations and grants. In addition, we need to raise over £700,000 in unrestricted income of all kinds during the year to underpin the charity's work.

We also welcome major gifts to help us repay the £650,000 that is still outstanding on our loan to purchase the Squire Centre – we managed to repay £150,000 last year.

Existing work (per year)

■ to fund our Adult Specialist	£32,000
■ to fund our National Information & Advice Worker	£27,000
■ to fund the running costs of the Adult Service	£23,500
■ to fund a full-time Education Adviser to train teachers	£35,000
■ towards the costs of our Health Professional Adviser (Adults)	£15,000
■ for running costs of our N Ireland Office for two years	£10,000
■ to fund a full-time Press Officer (already in post but on core income)	£30,000
■ to sponsor promotional literature (leaflet, newsletters, annual reviews)	£35,000
■ to fund the running costs of our media work	£30,000

Aspirational new work

■ new publications for adults on how to live confidently with a disfigurement	£40,000
■ a new BIG storybook pack for use by teachers and other professionals	£25,000
■ a new Health Professional Adviser (Children)	£35,000
■ a new project to change the way that editors portray disfigurement	£30,000
■ a major new campaign to transform public attitudes	£100,000
■ to build an International Programme over the next 3-5 years, per year	£150,000

More information on all of these is available on request, as is the Strategic Plan 2007-2010.



Rory Bremner, Kirstie Allsopp, Lord Hindlip and James Partridge at the Gala Dinner.

Trustees' Statement

We confirm that the Summary Financial Statements presented on this page represent a summary of information extracted from the Report and Financial Statements of *Changing Faces* approved by the Board on 5th July 2007. The Summary Financial Statements may not contain sufficient information to allow for a complete understanding of the financial affairs of *Changing Faces*. For further information, the full Report and Financial Statements should be consulted. Copies can be obtained from Changing Faces, The Squire Centre, 33-37 University Street, London WC1E 6JN. The 2006-2007 Accounts have been audited by haysmacintyre (registered auditors) and received an unqualified opinion. The Accounts have been submitted to both the Charity Commission and the Registrar of Companies.

J W Anthony Cann
Chairman of Trustees

Independent Auditors' statement to the Trustees of *Changing Faces*

We have examined the Summary Financial Statements of *Changing Faces*.

Respective responsibilities of Trustees and Auditors

The Trustees, who act as Directors for the purpose of company law, are responsible for preparing the Summary Financial Statements in accordance with the recommendations of the Charities SORP and in compliance with the relevant requirements of section 251 of the Companies Act 1985.

Our responsibility is to report to you our opinion on the consistency of the Summary Financial Statements with the full financial statements and Trustees' Annual Report. We also read the other information contained in the Annual Review and consider the implications for our report if we become aware of any apparent misstatements or material inconsistencies with the Summary Financial Statements.

Basis of opinion

We conducted our work in accordance with Bulletin 1999/6 'The auditors' statement on the Summary Financial Statements' issued by the Auditing Practices Board for use in the United Kingdom.

Opinion

In our opinion the Summary Financial Statements are consistent with the full financial statements and the Trustees' Annual Report of *Changing Faces* for the year ended 31st March 2007.

Haysmacintyre
Registered Auditors
Fairfax House, 15 Fulwood Place
London WC1V 6AY

5th July 2007

Summary Financial Statements for the year ended 31st March 2007

	2007 £	2006 £
Incoming Resources		
Incoming resources from generated funds:		
Voluntary income: donations and gifts		
Charitable Trust donations	699,273	557,837
Corporate donations	36,315	164,431
Private donations	104,088	132,351
Community groups	18,945	-
Activities for generating funds:		
Rental income	22,500	11,856
Interest receivable	20,225	13,678
Fundraising events	76,528	-
Incoming resources from charitable activities:		
Statutory Grants	2,620	23,000
Training and Consultancy	33,747	33,188
Other incoming resources	3,463	5,755
Total Incoming Resources	1,017,704	942,096
Resources Expended		
Cost of generating funds:		
Fundraising	83,204	85,507
Charitable Activities:		
Individuals Programme	314,447	323,633
Professionals Programme	288,278	172,794
Society Programme	155,564	149,151
Research	38,378	11,831
International	334	-
Governance costs	18,296	40,091
Total Resources Expended	898,501	783,007
Surplus for the year	119,203	159,089
Fund Balances		
Unrestricted Funds	1,168,017	993,550
Restricted Funds	265,615	320,879
Total net assets	1,433,632	1,314,429
Balance Sheet		
Fixed Assets		
Tangible assets	1,595,232	1,618,559
Current Assets		
Stock	8,341	7,408
Debtors	45,794	56,679
Cash at bank and in hand	462,654	465,933
Creditors: due within one year	(278,389)	(234,150)
Net Current Assets	238,400	295,870
Total assets less current liabilities	1,833,632	1,914,429
Creditors: due after more than one year	(400,000)	(600,000)
Net Assets	1,433,632	1,314,429

Donations

Changing Faces would like to thank every single one of our donors throughout the year to 31st March 2007.

For reasons of space, we are unable to list everyone individually and some donors wish to remain anonymous.

We acknowledge below the gifts of £5,000 and over.

Unrestricted donations

Trusts and Foundations

29 May 1961 Charitable Trust
 Alchemy Foundation
 Amberstone Trust
 Biss Davies Charitable Trust
 Chalcroft Charitable Trust
 John Coates Charitable Trust
 Donald Forrester Trust
 Health Foundation
 Leathersellers' Company Charitable Fund
 Lennox and Wyfold Foundation
 Oak Foundation
 Orr Mackintosh Foundation
 PF Charitable Trust
 Rufford Maurice Laing Foundation
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 Camelot Foundation – towards the work of the Children & Young People's Service
 Childwick Trust – towards the Research Fund
 Comic Relief – to fund the Young People's Council
 John Ellerman Foundation – towards the work of the Child Specialist
 Equitable Charitable Foundation – towards the work of the School Specialist
 Sir John Fisher Foundation – to fund our workshops for adults
 Hugh Fraser Foundation – towards the UK Network in Scotland
 Gannochy Trust – towards the UK Network in Scotland
 Headley Trust – towards the work of the Health Professional Adviser
 L'Arbre Vert Foundation – towards the work of the School Specialist
 Lloyds TSB Foundation for Scotland – towards the UK Network in Scotland
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 Henry Smith Charity – towards the work of the Campaigns & Communications Team
 TBF and KL Thompson Trust – towards the UK Network in Northern Ireland
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BAE Systems plc – towards the work of the Health Professional Adviser

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Changing Faces Gala Dinner 2006

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